

Application Form

NAME (FIRST AND LAST)

HOME PHONE

MOBILE PHONE

ADDRESS

EMAIL

EMERGENCY CONTACT PHONE

REQUIREMENTS / SAFETY

- I am able to independently get myself to the car and from the car to my appointment.
- I understand I may be required to have a companion for trips where medical appointments may impact my vision, thinking and/or ability to stand and walk.
- I will inform program staff of any changes, including updates to my address, health or mobility that may affect my participation in the program.
- I understand that volunteers freely contribute their time and vehicle, they are not professional drivers and they are not able to provide physical and/or medical assistance to program clients.

CLIENT SIGNATURE

DATE

Volunteer Driver Program



TO LEARN MORE

Okotoks Family Resource Centre

11 Cimarron Common

OFRC@okotoks.ca | ofrc.ca

403.995.2626

A safe, free and reliable transportation option for Okotoks residents who require assistance with transportation to medical appointments located outside of Okotoks.



How to become a client

- Be a resident of Okotoks
- Have identified and explored other avenues of transportation (e.g. family, friends, church groups, Community Access Program, etc.)
- Be able to stand, walk, have clear vision and thinking. Otherwise, a companion is required. Wheelchairs and scooters cannot be accommodated.

“I don’t know what I would have done without the Volunteer Driver Program.”

-Client

How to request a trip

- When your appointment details are known (destination, time and duration), **contact program staff at 403-995-2626 to request a driver.**
- We require a minimum of 1 week notice to secure rides.

What to expect

- Program staff will inform you whether or not a driver has been secured a minimum of 1 day prior to your appointment.
- A volunteer driver will call you 1-3 days prior to your trip to confirm appointment details.
- Clients will be contacted after their first trip, as well as annually or as needed to evaluate their experience.



Service guarantee

We do our best to fill all trip requests; however, the program relies on the availability of our volunteers. If we are unable to accommodate your trip, you will be notified and other options will be discussed with you.

We look forward to helping you with your transportation needs!

Client etiquette

Cancellation Policy: If you need to cancel or reschedule your trip, please contact program staff.

Costs: Clients are responsible for parking fees.

Trip Expectation: The volunteer drivers are prepared to bring clients to their scheduled appointment only. Multiple stops will not be considered unless they have been discussed prior to the trip with program staff.

Communication: Trips are to be scheduled through the Okotoks Family Resource Centre (OFRC). Please do not contact volunteer drivers directly.

Ride Request

Please note, this section is NOT required

DATE OF DRIVE REQUEST

DESTINATION

APPOINTMENT TIME

APPROXIMATE APPOINTMENT DURATION

SPECIFIC INSTRUCTIONS:
(Please comment below)

Stay connected

May we contact you via email about other updates and community programs? You may unsubscribe at any time: YES NO

The personal information on this form is being collected under the authority of section 33 c of the Freedom of Information and Protection of Privacy Act (FOIP) and will be used for the administration of the Volunteer Driver Program. Should you have any questions regarding the collection and use of your personal information, contact the FOIP Coordinator at foip@okotoks.ca